



ITwiz Computer Support  
 Unit #228, 1088 Sunset Drive  
 Kelowna, V1Y 9W1  
 Business # 83191 2092 RT0001  
 November 27, 2012  
 Invoice # - 9371

Norm Cross  
 Fenders Autobody  
 #5 - 1340 Stevens Rd  
 Kelowna, V1Z 1G2

Date	Work done	Total
	<b>Cannot print on reception</b>	
Nov 19	Reinstalled printer Shared printer Tested printer network setup Contacted brother Tested mitchell system	\$135.00
Nov 15	Connected to remote PC Tested network Setup printer Tested scanner Shared printer	\$30.00
Nov 16	Connected to PC Changed printer setup Tested printer Changed share settings	\$15.00
Nov 23	Attempted windows repair Started in safe mode Replaced windows files	\$60.00
Nov 24	Backed up files Formatted PC Reinstalled windows Installed drivers	\$120.00

Invoice to be paid when services rendered  
 Thank you



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	Installed programs	
	Updated windows	
Nov 26	Installed Mitchell	\$135.00
	Installed printer	
	Installed Simply Accounting on 4 PCs	
	Changed email settings	
	Called Audatex support	
	Tested emailing	
	<b>Total Time</b>	<b>\$495.00</b>
	HST (12%)	\$59.40
	<b>Total</b>	<b>\$554.40</b>

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Thank you